

# City of Hesperia

## STAFF REPORT



**DATE:** August 19, 2025

**TO:** Mayor and Council Members

**FROM:** Rachel Molina, City Manager

**BY:** Casey Brooksher, Assistant City Manager  
Rita Perez, Deputy Human Resources/Risk Management Director  
Paul Jung, Information Systems Specialist

**SUBJECT:** Land Management System Maintenance and Licensing Contract Authority

---

### RECOMMENDED ACTION

It is recommended that the City Council authorize the City Manager to approve a contract amendment in the amount of \$65,739 with Superior, LLC, for a total not-to-exceed amount of \$348,010, to provide an additional year of licensing support and maintenance of the City's current land management system (TRAKiT).

### BACKGROUND

TRAKiT has been the City's land management system software since 2011. Critical functions that the application supports include processing submittals, plan reviews, and inspections for the Building and Safety, Engineering, and Planning divisions. Additionally, TRAKiT supports automated phone scheduling for inspections, tracking Code Enforcement cases, business license issuance, and certificates of occupancy.

### ISSUES/ANALYSIS

The TRAKiT software contains significant historical data related to Development Services and the Code Enforcement Division. Staff's institutional knowledge of the existing system further contributes to the complexity of transitioning to a new system. The City awarded a new system, which is currently in an 18-month implementation period, and will need both systems to maintain services during the transition.

### CITY GOAL SUPPORTED BY THIS ITEM

**Future Development** – Facilitate balanced growth to ensure cohesive community development and pursue economic development.

### FISCAL IMPACT

Funding for this agreement exists within the Fiscal Year (FY) 2025 -26 Budget.

### ALTERNATIVE(S)

1. Provide alternative direction to staff.

### ATTACHMENT(S)

None