

City of Hesperia

STAFF REPORT



DATE: August 16, 2022
TO: Mayor and Council Members
FROM: Nils Bentsen, City Manager
BY: Melinda Sayre, Director of Government Services/City Clerk
Erin Baum, Assistant City Clerk
SUBJECT: Granicus Acquisition of GovQA

RECOMMENDED ACTION

It is recommended that the City Council authorize the City Manager to enter into a one (1) year agreement with Granicus LLC in an amount not-to-exceed \$10,866.50 to provide services for the City's electronic public records request and claims software program.

BACKGROUND

In 2014, the City entered into a contract with GovQA for a Freedom of Information Act (FOIA) Request Service workflow software, which allows electronic submittal and processing of FOIA requests via the City's website. In 2019, the City expanded the contract with GovQA to include a Claims portal to allow for the electronic submittal and processing of claims against the City.

ISSUES/ANALYSIS

On June 14, 2022, The City was notified that Granicus acquired GovQA. This acquisition has allowed Granicus to extend the public records capabilities of their Civic Engagement Platform, helping governments deliver consistent, unified digital experiences to their communities while automating, streamlining and transforming internal process workflows.

FISCAL IMPACT

The services provided by Granicus will cost \$10,866.50 for FY 2022-23. Funding has been included in the adopted budget for Software Licenses.

ALTERNATIVE(S)

1. Provide alternative direction to staff.

ATTACHMENT(S)

1. Fee Schedule