

City of Hesperia STAFF REPORT



DATE: May 1, 2018
TO: Mayor and City Council Members
FROM: Nils Bentsen, City Manager
BY: Rachel Molina, Assistant to the City Manager
Sean Boal, IT Manager
SUBJECT: Three-Year Maintenance and Licensing Agreement with Tyler Technologies

RECOMMENDED ACTION

It is recommended that the City Council authorize the City Manager to execute a three-year maintenance and licensing contract with Tyler Technologies, Inc. for an amount not to exceed \$378,415 to provide maintenance and licensing for the New World Financial System.

BACKGROUND

The New World Financial System is a unified suite of software products, which includes Financial Management, Utility Management, Human Resources and Payroll. The City has used New World Systems for nearly 30 years. New World Systems was recently purchased by Tyler Technologies, an industry leader in municipal software development. The purchase of New World Systems by Tyler Technologies has reduced licensing costs and further improved development time and standardization of all applications.

ISSUES/ANALYSIS

From the initial installation of the New World Financial System, the City has maintained a current maintenance and licensing agreement for the New World Financial suite of products. In order to maintain the required support for the City's financial system, it is necessary for the City to keep its software maintenance and licensing agreement in good standing. The maintenance agreement covers the modules used by the City and is used often throughout the year for updates to the system or adjustments to the standard software suite.

FISCAL IMPACT

The \$378,415 requested represents the quoted amount of \$360,395 plus a 5% contingency. Funding for this agreement is provisioned for in the Information Technology and Utility Billing annual operating budget.

ALTERNATIVE(S)

1. Provide alternative direction to staff.

ATTACHMENT(S)

None.